

THE HELPING HAND EMPLOYMENT AGENCY
AND TO
ROSALINDA BARIA COPPARD
AND TO
ANY EMPLOYEE, REPRESENTATIVE, OR AGENT OF
THE HELPING HAND EMPLOYMENT AGENCY

This Director's Order was issued under s. 157.1 of the *Fair Trading Act* in response to, in the opinion of the Director, contraventions of the Act. As mandated by s. 157.1 of the *Fair Trading Act*, this Director's Order is part of the public record.

For more information on the Fair Trading Act, business licensing in Alberta or to search for a licensed business, please click here:

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DIRECTOR'S ORDER UNDER SECTION 157 OF THE FAIR TRADING ACT
TO
THE HELPING HAND EMPLOYMENT AGENCY
AND TO
ROSALINDA BARIA COPPARD
AND TO
ANY EMPLOYEE, REPRESENTATIVE OR AGENT OF
THE HELPING HAND EMPLOYMENT AGENCY

ISSUES

Service Alberta has investigated allegations related to employment agency activities engaged in by The Helping Hand Employment Agency and Rosalinda Baria Coppard and found evidence that:

- The employment agency business licence of The Helping Hand Employment Agency expired on April 30, 2010. The Helping Hand Employment Agency continued to engage in employment agency activities after the expiry of the licence.
- The Helping Hand Employment Agency and Rosalinda Baria Coppard have demanded and collected fees in violation of S.9 of the Employment Agency Business Licensing Regulation.

Rosalinda Baria Coppard is the sole director of The Helping Hand Employment Agency.

A review of Service Alberta Records has confirmed that The Helping Hand Employment Agency was not licensed as an Employment Agency in the Province of Alberta at the time the activities occurred.

Based on these findings, the Director has formed the opinion that The Helping Hand Employment Agency and Rosalinda Baria Coppard have breached the *Fair Trading Act*.

LEGISLATION

The *Fair Trading Act* states:

Section 104(1):

No person may engage in a designated business unless the person holds a licence under this Act that authorizes the person to engage in that business.



The Employment Agency Business Licensing Regulation AR 189/99 states:

Section 9:

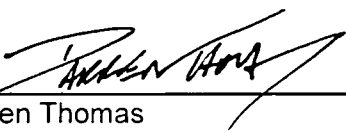
- (1) No business operator may directly or indirectly demand or collect a fee, reward or other compensation
- a. From a person who is seeking
 - i. Employment, or
 - ii. Information respecting employers seeking employees
- or
- b. From a person
 - i. For securing or endeavoring to secure employment for the person, or
 - ii. For providing the person with information respecting any employer seeking an employee.

ORDER

- The Helping Hand Employment Agency and Rosalinda Baria Coppard individually and through any employee, representative, agent or associate, must immediately cease engaging in the activities of an employment agency business.
- The Helping Hand Employment Agency and Rosalinda Baria Coppard individually or through any employee, representative, agent or associate, must immediately stop directly or indirectly demanding or collecting any fee, reward or other compensation from a person who is seeking employment or from a person for securing or endeavoring to secure employment for that person.

NON-COMPLIANCE WITH ORDER

ANY PERSON WHO FAILS TO COMPLY WITH AN ORDER OF THE DIRECTOR UNDER SECTION 157 OF THE *FAIR TRADING ACT* CONTRAVENES THIS ACT AND IS GUILTY OF AN OFFENCE AND MAY BE PROSECUTED PURSUANT TO SECTION 163 OF THE *FAIR TRADING ACT*.



Darren Thomas
Director of Fair Trading (as delegated)
April 21st, 2011