

Consumer Programs

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DIRECTOR'S ORDER UNDER SECTION 56 OF THE CEMETERIES ACT

TO

HIEN HUYNH and

HOANG DINH and

ANGEL'S MEMORIALS INC

BACKGROUND AND ISSUES:

- On December 30, 2000 Angel's Memorials Inc purchased the monument dealership from Memento Granite Memorials Ltd.
- On April 30, 2001, [redacted] Investigator spoke with Keenan Dinh regarding the licensing requirements for pre-need and direct sales. Mr. Dinh advised that they were just getting started and were not entering into any pre-need or direct sales at that time; he indicated they were aware of the licensing requirements and once they got to that point they would contact this office and apply for the necessary licensing.
- On August 28, 2007 Angel's Memorials Inc entered into a contract with Mr. [redacted] for a monument as his wife had passed. The monument was a double monument also to be used for Mr. [redacted] when he passes. The contract also included two grave covers, one for Mrs. [redacted] and one for Mr. [redacted].
- To date no license application for the sale of pre-need contracts business license has been received from Angel's Memorials Inc.
- To date no license application for a salesperson to enter into pre-need contracts on behalf of the business has been received from Angel's Memorials Inc.


Alberta

ORDER


- Angel's Memorials Inc through any director, employee, representative, agent or associate, must immediately stop entering into pre-need sales contracts until the proper Cemetery Pre-Need Contract Business License is obtained.
- Angel's Memorials Inc through any director, employee, representative, agent or associate, must immediately stop entering into pre-need sales contracts until a proper Cemetery Pre-Need Contract Salesperson License for Monument Business is obtained.

ENFORCEMENT OF DIRECTOR'S ORDER:

IF THE DIRECTOR IS OF THE OPINION THAT THE PERSON IS NOT COMPLYING WITH AN ORDER OF THE DIRECTOR UNDER SECTION 56, THE DIRECTOR MAY APPLY TO THE COURT OF QUEEN'S BENCH FOR AN ORDER DIRECTING THAT PERSON TO COMPLY WITH THE ORDER.



Karen Carruthers
Director of Cemeteries



Date