

1763431 ALBERTA INC.
TO
AZIZ RIZAYEV, DIRECTOR, operating as
ABR SHIPPING and CAPITAL STATE
AND TO
ANY EMPLOYEE, REPRESENTATIVE, AGENT OR
ASSOCIATE OF
1763431 ALBERTA INC. operating as ABR SHIPPING and CAPITAL STATE

This Director's Order was issued under s. 157 of the *Fair Trading Act* in response to, in the opinion of the Director, contraventions of the Act. As mandated by s. 157.1 of the *Fair Trading Act*, this Director's Order is part of the public record.

For more information on the Fair Trading Act, business licensing in Alberta or to search for a licensed business, please click here:

[Search for a Licensed Business, Charity or Fundraiser](#)

To view a tipsheet on this business licence category, please click here:

[Tipsheets](#)

**DIRECTOR'S ORDER UNDER SECTION 157
OF THE FAIR TRADING ACT**

TO

1763431 ALBERTA INC.

TO

AZIZ RIZAYEV, DIRECTOR, operating as ABR SHIPPING and CAPITAL STATE

AND TO

**ANY EMPLOYEE, REPRESENTATIVE, AGENT OR ASSOCIATE OF 1763431
ALBERTA INC. operating as ABR SHIPPING and CAPITAL STATE**

ISSUES:

1763431 Alberta Inc., operating as ABR Shipping and Capital State, contracted with a consumer to transfer her vehicle from Delta, BC to Halifax, NS. The consumer paid the quoted amount of \$1,926.25 on December 30, 2013 via Interac E-Transfer. The consumer was informed the transfer of her vehicle would take approximately two weeks.

The vehicle did not arrive in Halifax within the specified time frame. The consumer eventually tracked it down to a rail yard in Scarborough, Ont. and was informed she would have to pay \$1,200.00 in cash to secure the release of her vehicle. The consumer was advised by the company that owns the rail yard that ABR Shipping paid the \$1200 and was able to have her vehicle released. The consumer had to pay a second shipping company an additional \$1018.33 to transfer her vehicle the rest of the way to Halifax.

The Investigator was informed by ABR Shipping that they would reimburse the consumer the additional \$1018.33. The Investigator spoke with the consumer on April 8, 2014 at which time a refund of \$500 was confirmed. The consumer has not received any further refund from ABR Shipping since that date.

ORDER:

1763431 Alberta Inc. and Aziz RIZAYEV, operating as ABR Shipping and Capital State, and individually or through any employee, representative, agent or associate must immediately stop engaging in the unfair practice of doing or saying anything that might reasonably deceive or mislead a consumer.

NON COMPLIANCE WITH THE ORDER:

ANY PERSON WHO FAILS TO COMPLY WITH AN ORDER OF THE DIRECTOR UNDER SECTION 157 OF THE *FAIR TRADING ACT* CONTRAVENES THIS ACT AND IS GUILTY OF AN OFFENCE AND MAY BE PROSECUTED PURSUANT TO SECTION 163 OF THE *FAIR TRADING ACT*.



George Yates
Director of Fair Trading
July 16, 2014