

**NORMAN CAMILLE DUGUAY**

**OPERATING AS**

**1320834 ALBERTA LTD.**

**AND TO**

**ANY EMPLOYEE, REPRESENTATIVE, OR AGENT OF**

**NORMAN CAMILLE DUGUAY AND/OR 1320834 ALBERTA LTD.**

This Director's Order was issued under s. 157.1 of the *Fair Trading Act* in response to, in the opinion of the Director, contraventions of the Act. As mandated by s. 157.1 of the *Fair Trading Act*, this Director's Order is part of the public record.

For more information on the Fair Trading Act, business licensing in Alberta or to search for a licensed business, please click here:

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**DIRECTOR'S ORDER UNDER SECTION 157 OF THE FAIR TRADING ACT**

**TO**

**NORMAN CAMILLE DUGUAY OPERATING AS 1320834 ALBERTA LTD.**

**AND TO**

**ANY EMPLOYEE, REPRESENTATIVE, OR AGENT  
OF NORMAN CAMILLE DUGUAY AND/OR 1320834 ALBERTA LTD**

**Issues**

On or about February 22, 2011 a prepaid contract was signed by Mr. Norman Duguay of 1320834 Alberta Ltd. with a consumer at their residence, located in Edmonton, Alberta. The contract was for a bathroom renovation in the consumer's home. Mr. Duguay requested and was issued the first of thirteen pre-payments from the consumer on February 22, 2011 and was paid by cheque in the amount of \$1,800. The consumer subsequently issued twelve other additional pre-payments totaling \$27,600.21. Work on the contract was not totally completed prior to taking the progress payments. The consumer verbally exercised their extended cancellation rights and cancelled the contract with Mr. Duguay before completing the job, as they felt he was taking too long to complete the job.

This activity constitutes a "Prepaid Contracting Business" requiring 1320834 Alberta Ltd. to be licensed as required under Section 104 (1) of the *Fair Trading Act*. At the time of entering into the prepaid contract with this consumer, 1320834 Alberta Ltd. and Norman Duguay were not licensed as a Prepaid Contracting Business as required under Section 104 (1) of the *Fair Trading Act*.

A "Prepaid Contracting Business" means the activities of soliciting, negotiating or concluding in person, at any place other than the seller's place of business, a prepaid contract. A "Prepaid Contract" means a construction or maintenance contract in which all or part of the contract price is to be paid before all of the goods or services called for in the contract are provided.

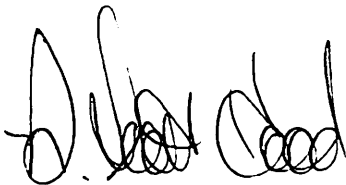
A "Construction or Maintenance Contract" in part means a contract for the purpose of constructing, altering, maintaining, repairing, adding to or improving a person's own private dwelling or a structure/building located on the same property, used in connection with a person's own private dwelling or improving real property to be used in connection with the person's own private dwelling/building structure.

**Order**

- It is ordered that 1320834 Alberta Ltd. or Mr. Norman Camille Duguay and all employees, agents and representatives must immediately cease entering into prepaid contracts (taking deposits or progress payments before the work is fully completed) until the licensing requirements have been met in full, as per Section 104 of the *Fair Trading Act*.

**NON COMPLIANCE WITH ORDER**

**ANY PERSON WHO FAILS TO COMPLY WITH AN ORDER OF THE DIRECTOR UNDER SECTION 157 OF THE *FAIR TRADING ACT* CONTRAVENES THIS ACT AND IS GUILTY OF AN OFFENCE AND MAY BE PROSECUTED PURSUANT TO SECTION 163 OF THE *FAIR TRADING ACT*.**

A handwritten signature in black ink, appearing to read "Scott Hood". The signature is stylized and cursive.

Scott Hood  
Director of Fair Trading (as delegated)  
May 21, 2013