

Government of the Province of Alberta
Department of Service Alberta

Notice of Administrative Penalty

To: Mr. Pete Landry
ARO Plumbing & Heating Inc.
10B – 416 Meridian Road SE
Calgary, Alberta
T2A 1X2

After reviewing the information available to me, I have concluded that ARO Plumbing & Heating Inc. has contravened section 104(1) of the *Fair Trading Act* in respect of which an administrative penalty may be imposed. Particulars of the contravention are as follows:

Date of Contravention:

July 5, 2014

Location of Contravention:

Edmonton, Alberta

Details:

Service Alberta has received and investigated a complaint from a residential consumer in Edmonton, Alberta. The complainant contacted ARO Plumbing & Heating Inc. to fix a toilet that was leaking.

ARO Plumbing & Heating Inc. accepted a full payment before the all work was completed. ARO Plumbing & Heating Inc. was operating as a prepaid contracting business without holding a provincial licence to do so.

I have assessed an administrative penalty of \$500.00 and served a notice of administrative penalty on ARO Plumbing & Heating Inc. pursuant to section 158.1(1) of the *Fair Trading Act* and the *Administrative Penalties (Fair Trading Act) Regulation, AR135/2013*, as noted in the Reasons for Decision.

You are required to submit payment for the administrative penalty within thirty days of the date of service of this Notice. If payment has not been received in this time period, the Notice may be filed in the Court of Queen's Bench and enforced as a judgement of that court pursuant to section 158.4 of the *Fair Trading Act*.

Dated this 17th day of April, 2015.



Scott Hood
Director of Fair Trading (as delegated)
Service Alberta

Right of Appeal

Section 179 of the *Fair Trading Act* provides a right to appeal this decision. The appeal may be sent to the Minister of Service Alberta c/o the Director of Fair Trading at 3rd Floor, Commerce Place, 10155-102 Street NW, Edmonton, Alberta T5J 4L4. The appeal must be received within 30 days of the date you received the Notice of Administrative Penalty. The time period is strictly enforced. Your appeal must include the following information: 1) reason that you are appealing, 2) the decision being appealed, 3) your name, and 4) your address for service. Pursuant to the Administrative Penalties (*Fair Trading Act*) Regulation, the fee to appeal this administrative penalty is \$250.00.

Payment Information

You may pay this administrative penalty by cheque or money order payable to the Minister of Finance and mailed to the Director of Fair Trading:

3rd Floor, Commerce Place
10155 – 102 Street NW
Edmonton, Alberta T5J 4L4